



RIVERSIDE MALL

QUEST 21 Competition ("COMPETITION") TERMS AND CONDITIONS

The Competition, is subject to these Terms and Conditions ("T's and C's"), as may be amended from time to time. Please read the T's and C's carefully and pay special attention to all the terms printed in bold.

1. PROMOTER

- 1.1 Excellerate Brand Management (Pty) Ltd ("EBM") and K2012150042 (South Africa) (Pty) Ltd (registration number: 2012/150042/07), the entity owning Riverside Mall ("the Mall"), together are the Promoters of this competition (collectively referred to as "the Promoters").
- 1.2 The Promoters will make final and binding decisions in respect of all matters relating to the results of the Competition, including any disputes relating to the Competition and shall not be obliged to provide reasons for any decisions so taken.
- 1.3 The Promoters reserve the right to amend, modify and/or change the T's and C's at any time and will make the amended T's and C's available as set out in 5.1 below.

2. COMPETITION RULES

- 2.1 The Competition is open to all Riverside Mall shoppers ("**Participant(s)**") who are in possession of a valid identity document or valid passport, except for any director, member, partner, employee, agent, consultant, and tenant of the Promoters, the marketing service providers and/or any person who directly or indirectly controls or is controlled by the Promoters, including their spouses, life partners, business partners or immediate family members. A minor who enters the competition undertakes that he/she does so with his/her parent's/legal guardian's consent.
- 2.2 The Competition runs from **10h00 on 31 August 2019** and closes at **23:59 on 31 October 2019 ("Competition Period")**. The Promoters reserve the right to amend, modify, change, postpone, suspend or cancel this Competition and/or Prize or any aspect thereof, at any time and for whatsoever reason without further notice.
- 2.3 Any entry by a Participant is subject to these T's and C's and by entering this Competition, all Participants agree to be bound by them.
- 2.4 To enter the Competition, a Participant will be required to comply with the following T's and C's:-



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- 2.4.1 spend R250 or more at any shop in Riverside Mall between 31 August – 31 October, or participate in at least one of the weekly QUESTS that will be revealed on Riverside Mall's Facebook page from 31 August – 31 October.
- 2.4.2 for the spend & win, complete your personal details on the back of your till slip and place it in one of four entry bins located throughout the mall.
- 2.4.2 for the weekly QUESTS, navigate to the Competition post pinned to the top of Riverside Mall's Facebook page, and upload the photo / answer on the respective post in the allocated time period.

3. PRIZES

- 3.1 A weekly winner will be randomly selected for the respective QUESTS that will take place each week (Friday to the following Thursday). The winners for the past week's QUEST will be announced on Facebook every Friday. The prizes for each week will be revealed each week, and range from mall vouchers to store vouchers. At the end of the competition, there will be 10 grand prizes up for grabs for all those that entered over the competition period. If customers entered at least one of the 10 QUESTS, they will stand the chance to win one of the grand prizes. Prizes include the following (**"the Prize"**):

- QUEST 1: R1,000 Riverside Mall Voucher
- QUEST 2: Free movie tickets for a month
- QUEST 3: R1,000 Detroit Spur voucher
- QUEST 4: R1,000 Riverside Mall voucher
- QUEST 5: R1,000 Nevills voucher
- QUEST 6: R1,000 John Dory's voucher
- QUEST 7: R1,000 Riverside Mall voucher
- QUEST 8: 10 entries into Mafunyane Riverside Water Park
- QUEST 9: R1,000 Riverside Mall Voucher



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GRAND PRIZES:

- 1st prize: R60,000 towards a kitchen / furniture from Mi-Hi
- 2nd prize: R21,000 couch from Wicker & Wood
- 3rd prize: R9,840 Weekend Away at Sefapane Lodge
- 5th prize: R6,000 2-night stay including breakfast at Stay Easy Maputo
- 4th prize: R5,000 Riverside Mall Voucher
- 6th prize: R3,500 Riverside Mall Voucher
- 7th prize: R2,000 Riverside Mall Voucher
- 8th prize: R1,000 Riverside Mall Voucher
- 9th prize: R1,000 Riverside Mall Voucher
- 10th prize: R500 Riverside Mall Voucher
- 11th prize: R500 Riverside Mall Voucher

3.2 The weekly winners will be announced on the following dates: 6 September, 13 September, 20 September, 27 September, 4 October, 11 October, 18 October, 25 October, and 1 November.

The grand prizes winners will be drawn on 8 November, with the announcement date being no later than 11 November. The winners will be contacted on the details provided / via Facebook. All reasonable efforts between when the Competition ends and the Announcement Date will be made to contact the Winners. The Winners will be contacted during working hours (08:00 – 17:00).

4. PUBLICITY AND DATA PRIVACY:

4.1 By entering, a Participant acknowledges and gives express consent on entry that personal information, including without limitation, name, age, address (including postcode), telephone number and/or email address (“Personal Data”) will be used in connection with the Competition and will be shared with the Promoters and their agents to the extent necessary to conduct the Competition.

4.3 All Personal Data relating to the Participants will be used solely in accordance with the Consumer Protection Act 68 of 2008, the data protection legislation, and will not be disclosed to any third party, except for the purpose of the Competition where applicable unless the Participants gave their express consent to this on entry.



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5. GENERAL:

- 5.1 For the duration of the Competition Period, a copy of these T's and C's can, at no cost:
 - 5.1.1 be found on the following www.riversidemall.co.za; or
 - 5.1.2 be obtained from Riverside Mall management during week day office hours from 08h00 to 16h00; or
 - 5.1.3 be found on the Riverside Mall Facebook page.
- 5.2 The winner may be requested to be photographed for promotional purposes. Images may be published on Riverside Mall's Facebook page and website page as well as community newspapers and shopping centre retail industry publications. No fees will be payable in this regard. The winner will be given the opportunity to decline the publication of their images.
- 5.3 The Promoters do not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a Prize.
- 5.4 This Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Instagram, Twitter or any other Social Network. Information provided is done so solely to the Promoters and not to any other party.
- 5.5 To the extent permissible in law, the Promoters are not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in the Competition.
- 5.6 To the fullest extent permitted in law, by participating, the Participant indemnifies, releases and agrees to hold harmless the Promoters, their associated, holding and subsidiary companies, and its directors, officers, agents, representatives, shareholders, employees, successors and assigns from any and all claims or liability arising from their participation in the Competition, any Competition-related activity and/or acceptance, receipt, possession or use/misuse of any Prize awarded.
- 5.7 Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.
- 5.8 These T's and C's will be construed, interpreted and enforced in terms of South African law.
- 5.9 Any questions, comments or complaints regarding the Competition can be directed to the Promoters at 013 757 0080.