



TERMS & CONDITIONS – VALENTINE'S DAY COMPETITION

1. The competition is conducted by Excellerate Brand Management (Pty) Limited; registration number: 2013/068414//07) on behalf of Riverside Mall; registration number: 2012/150042/07 ("the Promoter").
2. The competition is open to all Riverside Mall shoppers. A minor who enters the competition undertakes that he/she does so with his/her parent's/legal guardian's consent.
3. No director, member, partner, employee, agent, consultant, promoter, supplier or anybody directly or indirectly involved in this competition, and any spouse, life partner, immediate family member, business partner or associate of such person is allowed to participate.
4. The competition runs from 1 – 11 February (at 09:00). No late entries will be accepted.
5. To enter the competition, participants need to LIKE AND COMMENT on the Facebook post relating to the Valentine's Competition. Entrants must answer the question correctly (the number of all three combined birthdays for Riverside Mall, Stay Easy and the Lowveld Botanical Garden in 2019).
6. 1 winner will be selected on 11 February 2019 at 09:00. The judges' decision is final.
7. No responsibility can be accepted for entries not received for whatever reason.
8. The prize includes the following: 1x picnic basket and blanket with goodies, 2x entries into the Lowveld Botanical Gardens, 2x movie tickets at Movies@Emnotweni, X2 tickets to Bubbly Friday at Emnotweni (22 February) only.
9. The prize is not transferable, exchangeable or redeemable for cash unless the Promoter cannot provide the prize for whatever reason, in which case the prize offered, at the discretion of the Promoter, will be of equal monetary value to the initial prize. The winner agrees to accept the prize as is, at their own risk.
10. The same winner may not win more than once in a 6-month period. If this is the case, a new winner will be drawn.
11. In the event of the Promoter not being able to contact the winner or does not claim the prize within 7 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
12. The winners will be notified via a Facebook message by no later than 12 February 2019. The prize must be redeemed by 19 February 2019. If the prize is not collected within the stipulated dates, the winner will forfeit their prize.
13. The prize must be collected at the Riverside Mall Management Offices between office hours (Monday – Friday from 08:00 – 16:00 excluding public holidays), and identification is required upon collection.
14. The winners agree to be available for any photo opportunities, and consent to their images being used for marketing purposes. Any personal data relating to the winner or any other entrants will be used solely in accordance with current data protection legislation and will not be disclosed to a third party without the entrant's prior consent.
15. Participants and winner absolve the Promoter, its affiliates, its advertising agencies, advisors, suppliers, nominated agents and dealers from liability from any and all claims howsoever arising, including from willful misconduct or negligent acts or omissions on the part of any such person.
16. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Instagram, Twitter or any other Social Network. You are providing your information to Riverside Mall and not to any other party.
17. The Promoter reserves the right to alter or cancel the competition at its discretion, without recourse.
18. By participating in this competition, all participants agree to be bound by these official rules. The Promoter's decision regarding any matter arising out of the competition shall be final and binding. No correspondence will be entered into.
19. The personal information, as defined in the Protection of Personal Information Act 4 of 2013, which is collected from you and processed by the Promoter, is done solely with your consent and in accordance with the Promoter's Privacy Policy, available at <http://www.riversidemall.co.za/privacy-policy.php>. The personal information which you provide to us in completing this competition form will be processed purely for the purposes of this competition. We will not share your personal information further unless the Promoter so requires in terms of law or in terms of a legitimate business purpose. You may write to us at info@cwexcellerate.co.za should you have any questions regarding how we process the personal information you provide.
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For further information or queries contact the marketing team on (013) 757 0080.